

DISABILITY POLICY

Diva Beauty School accepts students with physical disabilities, students who are dyslexic, and/or students with a specific learning disability. Our facility provides an adequate space for their training. Students with disabilities may request reasonable accommodations to satisfy admission requirements, course completion, and graduation requirements.

NON-DISCRIMINATION POLICY

Diva Beauty School in its admission, instruction, graduation policies and practices, does not discriminate on the basis of sex, race, religion, age, ethnic origin, color, disability, sexual orientation, or ancestry.

GRIEVANCE PROCEDURE

In the event that a student has a concern or grievance that cannot be resolved with the student's immediate instructor, the student must file the concern in written form. The complaint will then be referred to the school's administration office. The school director will receive and attempt to resolve each complaint or concern within 7 days of receiving the written complaint. Students will not be subject to adverse actions by any school official as a result of initiating a complaint.

A student or any member of the public may file a complaint about this institution with the Bureau for Private Postsecondary Education by calling Toll free 1(888) 370-7589 or by completing a complaint form, which can be obtained on the bureau's internet [website.www.bppe.ca.gov](http://www.bppe.ca.gov).

Board of Barbering and Cosmetology
2429 Del Paso Road Suite 100
Sacramento, CA 95834
800-952-5210 Toll-Free
www.barbercosmo.ca.gov

Bureau for Private Postsecondary Education
1747 North Market, Suite 225
Sacramento, CA 95834
(916) 431-6959
(888) 370-7589 Toll Free
(916) 263-1897 Fax Number
www.bppe.ca.gov

Students will not be subject to retribution upon filing a complaint.

